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Service charge notice from May 1

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PUTRAJAYA: Hotel and restaurant operators must display the service charge notice imposed by the premise according to the format gazetted in the Price Control and Anti-Profitteering (Marking of Service Charge for Hotel and Restaurant Order 2015 starting May 1.

According to the gazette, operators who wish to impose a service charge for their goods and services should display the service charges by using a standard expression of; "All prices or charges are subject to... per cent service charge."

On the other hand, if the prices of goods or charges for service determined by the operators are inclusive of a service charge should display a standard expression of; "All prices or charges are inclusive of... per cent service charge.

Domestic Trade, Co-operative and Consumerism Ministry secretary-general Datuk Seri Alias Ahmad said the expression should be displayed at the entrance or other conspicuous places in the premises.

"The phrase should be in the national language or, followed by a translation in any other language," he told reporters at the ministry headquarters earlier.

He said the phrase should be either handwritten or printed in capital letters with the height of not less five centimetres.

The order was gazetted after it was approved by Domestic Trade, Co-operative and Consumerism Minister Datuk Seri Hasan Malek.